

# Credit Reporting Info Sheet 7 : Who are the credit reporters?

There's more than one credit reporter - make sure you talk to them all

*There are a number of credit reporters in New Zealand. If you want to access your credit report, correct some information or freeze your report, make sure you contact them all*

Information about your credit history and defaults may be listed with a number of credit reporters. Companies checking your creditworthiness may use different credit reporters and so it's important that if you're checking your credit report that you approach all of them. Your bank might use one credit reporter while your phone or power company, or a prospective landlord, might use another.

You might need to contact a credit reporter to ask for a free copy of your credit report (1), have errors in the report corrected (2) or to seek a credit freeze if you're at risk of identity fraud (3).

Here are the contact details for the three national credit reporters, though other smaller or specialised credit reporters may operate too:

## Centrix

---

<i>Web</i>	www.centrix.co.nz
<i>Phone</i>	0800 236 874
<i>Email</i>	consumer.services@centrix.co.nz
<i>Postal Address</i>	P O Box 62512, Greenlane, Auckland 1546

## Dun & Bradstreet

---

<i>Web</i>	www.dnbcreditreport.co.nz
<i>Phone</i>	0800 362 222
<i>Email</i>	pacnz@dnb.co.nz
<i>Postal Address</i>	P O Box 9589, Newmarket, Auckland 1031

## Veda

---

<i>Web</i>	www.mycreditfile.co.nz
<i>Phone</i>	0800 692 733
<i>Email</i>	publicaccess.nz@veda.co.nz
<i>Postal Address</i>	Private Bag 92156, Auckland Mail Centre, Akld 1142

- (1) See Info Sheet 4 : Checking your credit report
- (2) See Info Sheet 5 : Correcting your credit report
- (3) See Info Sheet 6 : Credit freezing

