

Office of the Privacy Commissioner
PO Box 10094, The Terrace, Wellington 6143
Level 8, 109-111 Featherston St
Wellington, New Zealand
P+64 4 474 7590 F+64 4 474 7595
E enquiries@privacy.org.nz
0800 803 909 Enquiries
privacy.org.nz

15 June 2018

Naomi Ferguson
Chief Executive and Commissioner of Inland Revenue
Inland Revenue
P 0 Box 2198
WELLINGTON 6140

Dear Ms Ferguson

Reporting requirement notice: Approved information sharing agreement between Inland Revenue and the Ministry of Social Development (Our Ref: IS/0027)

I am writing to formalise the reporting requirement for the approved information sharing agreement (AISA) between Inland Revenue (IR) and the Ministry of Social Development (MSD) to enable both IR and MSD to deliver public services more efficiently.

Part 9A of the Privacy Act 1993 and the Privacy Regulations 1993 set out the details that I can require IR to report on. I have considered the cost of reporting, the degree of public interest in the sharing arrangement and the impact on individuals' privacy.

The notice takes into account the commitment by IR and MSD to perform regular process audits. Those audits will assess the performance of each agency against the privacy safeguards in the agreement to provide assurance for matters that I might otherwise have addressed through the formal notice.

As an important transparency measure, this letter and the notice will be published on our website.

The IR contact person for this matter is Dawn Swan.

John Edwards

Yours sincerely

Privacy Commissioner

Reporting requirement notice: approved information sharing agreement (AISA)

To: Inland Revenue (lead agency)

Under sections 96S(1)(b), 96T and 96U of the Privacy Act 1993, and clause 9 of the Privacy Regulations 1993, the Privacy Commissioner has specified the following reporting in respect of the approved information sharing agreement listed in schedule 2A of the Privacy Act between Inland Revenue and the Ministry of Social Development to facilitate the following public services:

- (a) The accurate and efficient assessment of eligibility for, and entitlement to, benefits and subsidies;
- (b) The accurate and efficient assessment and enforcement of tax obligations, including recovering any associated debt; and
- (c) The accurate and efficient assessment and enforcement of obligations relating to benefits and subsidies, including recovering any associated debt.

Inland Revenue will collate the following information annually (for the period between 1 July and 30 June) and report the information in its annual report for that year:

Scale

Administration of shared services (IR) (e.g. working for families, child support, student loans)

Number of records disclosed (MSD to IR)
 (Includes estimated figures for child support and student loan processing)

Administration of social assistance (MSD)

Number of records disclosed (IR to MSD)
 (Includes estimated figures for child support and student loan processing)

Benefits (Quantitative)

Administration of shared services (IR) (excluding child support and student loans)

- Number of services automatically transferred
- Value of services stopped (overpayments)

Administration of social assistance (MSD) (across product range)

- Services offered or renewed (number)
- Service cancellations (number)
- Adverse action notices (number sent)
- Challenges (number received and number upheld)
- Debts established (number and value)
- Arrears created (number and value)

- Referrals for suspected fraud (number)
- Prosecutions successful (number)

Benefits (Qualitative)

• Feedback about the effectiveness of information sharing under the agreement, and details of any difficulties experienced (for example, data breach) and how they are being, or have been, overcome.

Assurance

- Number of complaints received about an alleged interference with privacy under the agreement and the disposition of those complaints.
- Where an audit or other assurance process has been undertaken, commentary on the adequacy of security measures and other safeguards.
- Details of any amendments made to the agreement since the Order in Council came into force (if the first report), or since the last report prepared (if the report is not the first report prepared).

John Edwards

Privacy Commissioner

Dated 15/6/18