

# Measuring Privacy Maturity Across Government: A case study



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New Zealand Government

# GCPO Timeline

A graphic showing the GCPO timeline from 2012-14 to 2017. It features a large, light green arrow pointing right, with four green circles of increasing size placed along its path. The background is a solid teal color. The text is in a bold, black, sans-serif font.

**GCPO established**

**2014**

**2016  
Results**

**2015-16**

**First annual  
report**

**2017 -  
Continue  
to build  
resilient  
practices**

**2012-14**

**Paving the way**

# Paving the way: 2012-2014

- 2012: GCIO conducted a Review of Publicly Accessible Information Systems
- 2013: Information Privacy and Security Programme established
- 2014: Government Chief Privacy Officer established under the GCIO all-of-government mandate.
- 2014: New Zealand Protective Security Requirements established



# GCPO Timeline

A graphic showing a timeline of GCPO milestones. A large, light green arrow curves from the bottom left towards the top right. Two green circles with white outlines are placed on the arrow. The first circle is smaller and is associated with the text '2012-14 Paving the way'. The second circle is larger and is associated with the text '2014 GCPO established'. The title 'GCPO Timeline' is in a white box in the top left corner.

**2014**

**GCPO established**



**2012-14**

**Paving the way**



# 2014 GCPO appointed

## Mandate

- Ensure a long-term focus on privacy management and building privacy capability across the State services

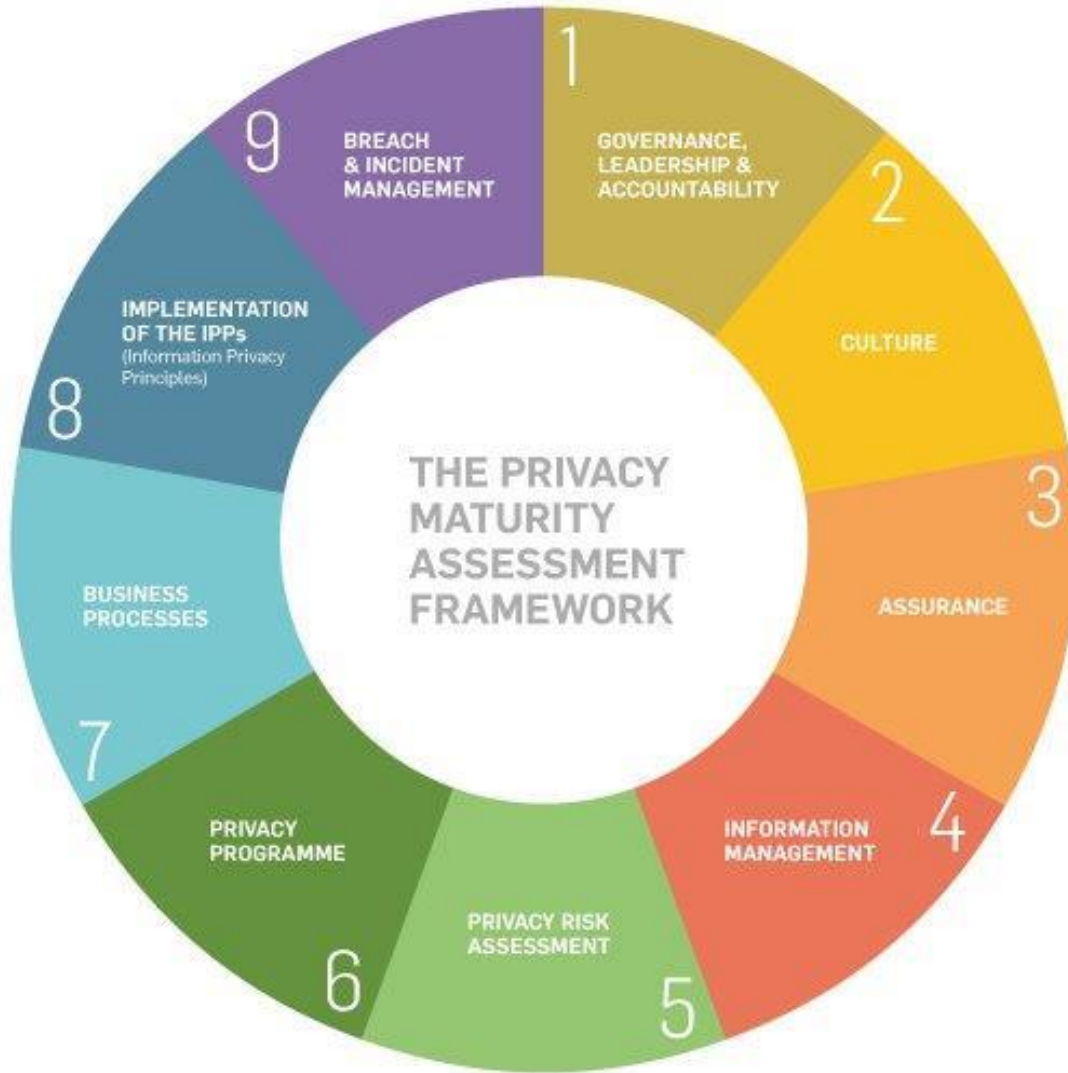
## Foundations

- Privacy Maturity Assessment Framework (PMAF)
- Core Expectations

## Report Annually to the Minister of State Services

- on system-wide capability; and
- how improvements are being leveraged to enable effective sharing and use of data and information for the broader benefit of government and New Zealanders.

## Scope and Mandate



# GCPO Timeline

A graphic showing the GCPO timeline from 2012-14 to 2015-16. It features a large, light green arrow pointing right, with three circular markers of increasing size along its path. The background is a solid teal color. The text is in a bold, black, sans-serif font.

**2014**

**GCPO established**



**2015-16**

**First annual  
report**



**2012-14**

**Paving the  
way**



# Reporting Methodology

- Based on the PMAF and Core Expectations
- Self-assessment and target setting based on understanding of risks
- Encouraged tough realistic assessments rather than wishful thinking
- **Goal:** Establish a new baseline for future reporting



# GCPO Timeline

A graphic showing the GCPO timeline from 2012-14 to 2016. It features a large, light green arrow pointing right, with four green circles of increasing size marking key milestones. The background is a solid teal color. The text is in a bold, black, sans-serif font.

**2016  
Results**

**2014**

**GCPO established**

**2015-16**

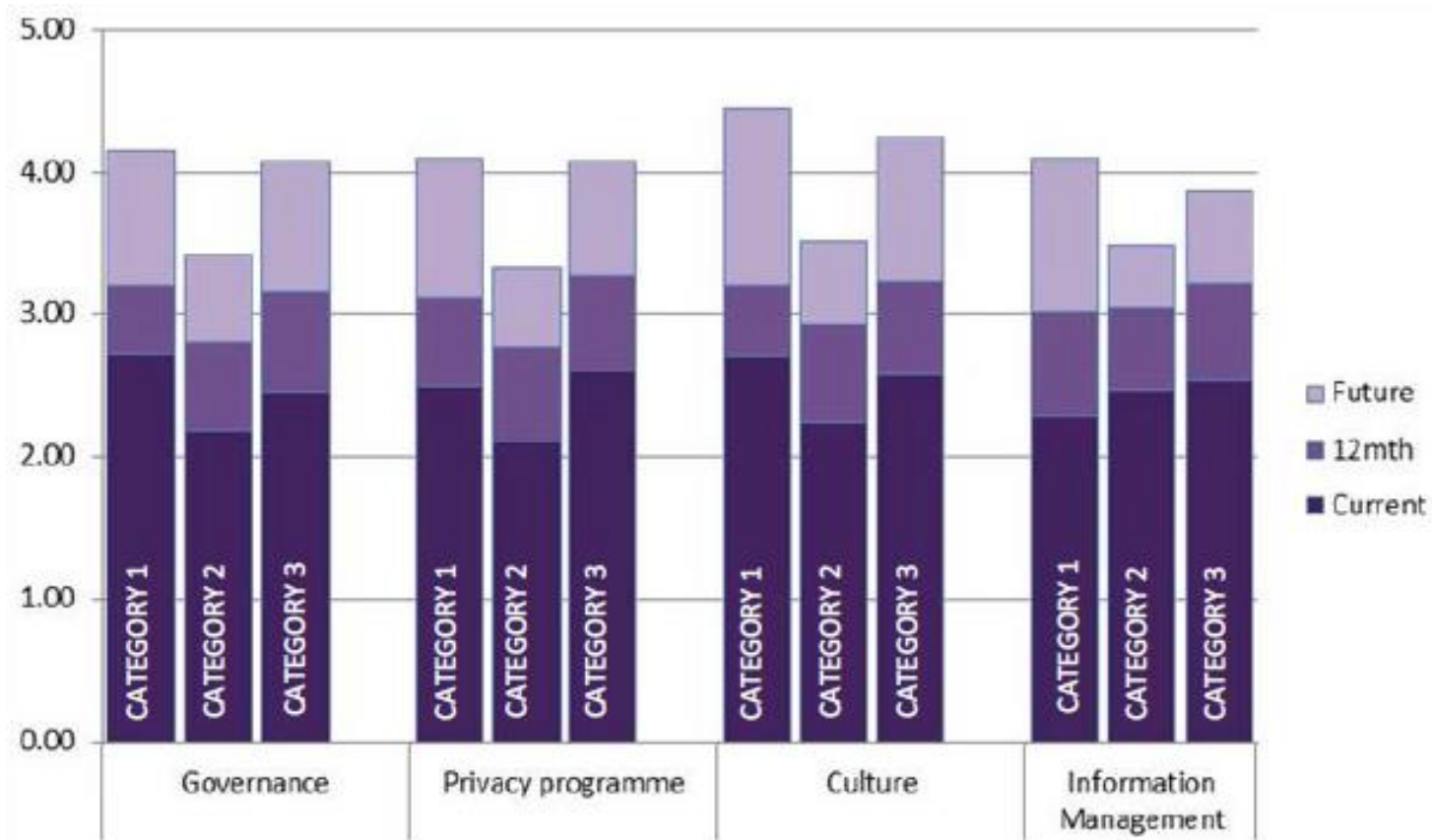
**First  
annual  
report**

**2012-14**

**Paving  
the way**

# 2016 Results

This graph depicts agency-defined current, short term (12 month) and long term (three to five years) privacy maturity targets in key indicators.



Category 1: Agencies with a large and/or complex amount of personal information that may be held for different functions and purposes.

Category 2: Agencies with a small amount of personal information, or information collected for single purpose.

Category 3: District Health Boards.



# GCPO Timeline

A graphic showing a timeline from 2012-14 to 2017. The timeline is represented by a large, light green arrow pointing to the right, set against a teal background. The arrow has a white outline and contains four green circles of increasing size, representing milestones. The text for each milestone is placed around the arrow: '2012-14 Paving the way' at the bottom left, '2014 GCPO established' on the left side, '2015-16 First annual report' at the bottom center, and '2016 Results' at the top center. The final milestone, '2017 - Continue to build resilient practices', is located at the bottom right, pointing towards the arrow's tip.

**2014**  
**GCPO established**

**2016**  
**Results**

**2014**

**2015-16**

**First annual  
report**

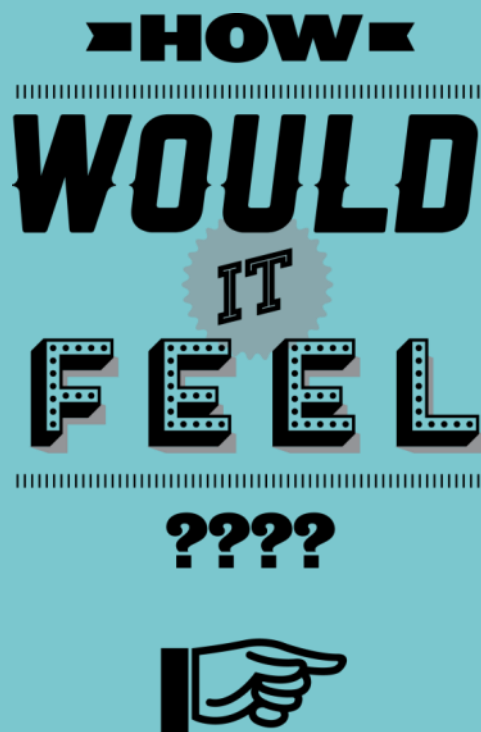
**2012-14**

**Paving the way**

**2017 -  
Continue  
to build  
resilient  
practices**

# 2017 Onwards

- Continue to work with agencies to ensure ongoing improvements in system-wide capability and maturity in privacy
- Refine our work programmes based on analysis of the self-assessments
- Focus on information management and security in agencies with large and varied data sets, and the DHBs
- Incorporate Kiwis Count results to give the citizen perspective



# References

- DIA NZSIS Report 2016  
<http://www.ssc.govt.nz/sites/all/files/State%20Services%20briefing%20to%20Minister%20Bennett.pdf>
- GCPO Guidance & Resources including PMAF and Core Expectations <https://www.ict.govt.nz/guidance-and-resources/privacy/>
- SSC Kiwis Count Survey <http://www.ssc.govt.nz/kiwis-count>
- Information Privacy and Security Programme: Final Report  
<https://www.ssc.govt.nz/sites/all/files/SEC-15-SUB-0005.pdf>
- GCIO Review of Publicly Accessible Systems: Summary of Findings December 2012 <https://www.ssc.govt.nz/sites/all/files/gcio-review-publicly-accessible-systems.PDF>



# Questions?

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