# Measuring Privacy Maturity Across Government: A case study

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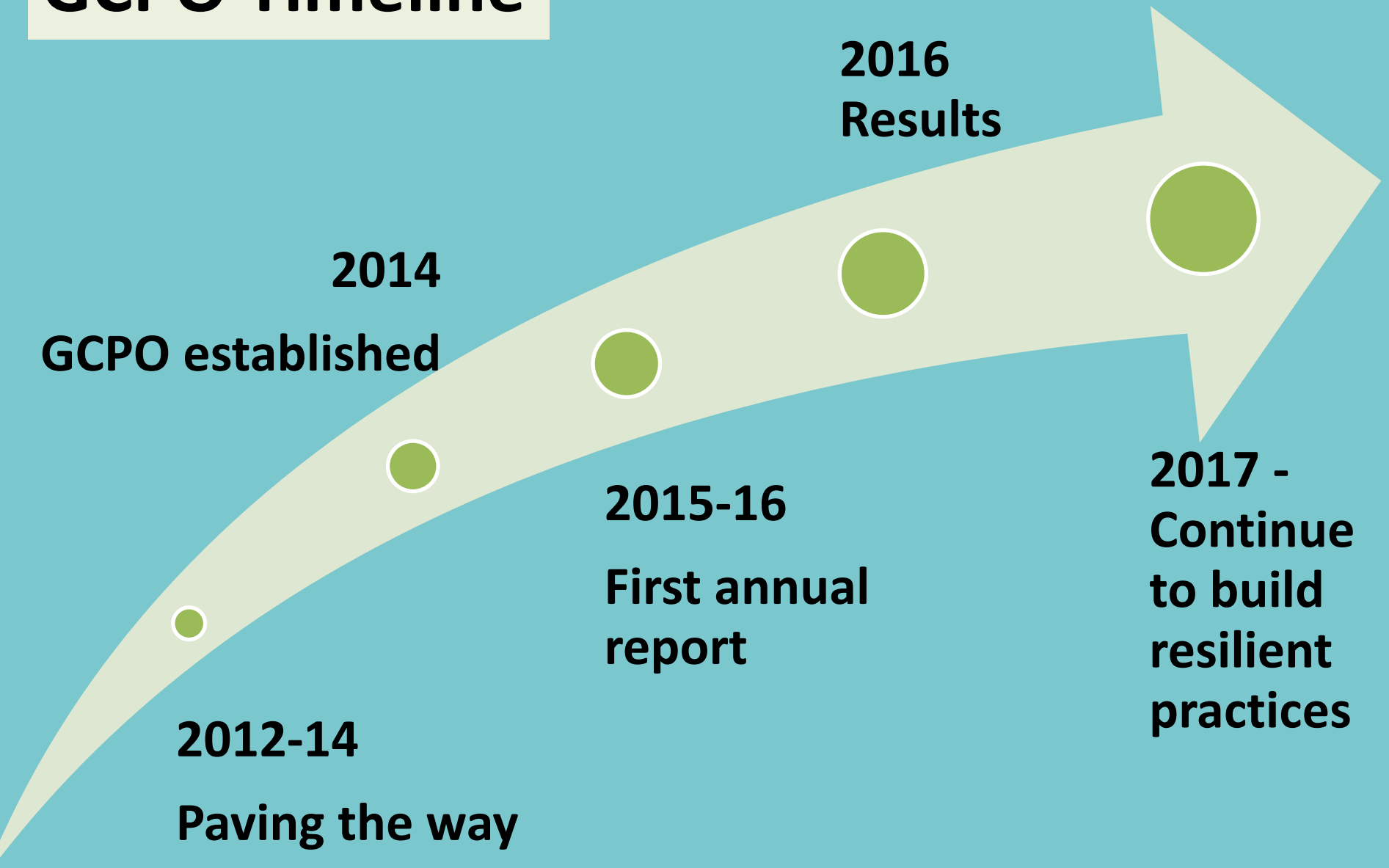
New Zealand Government

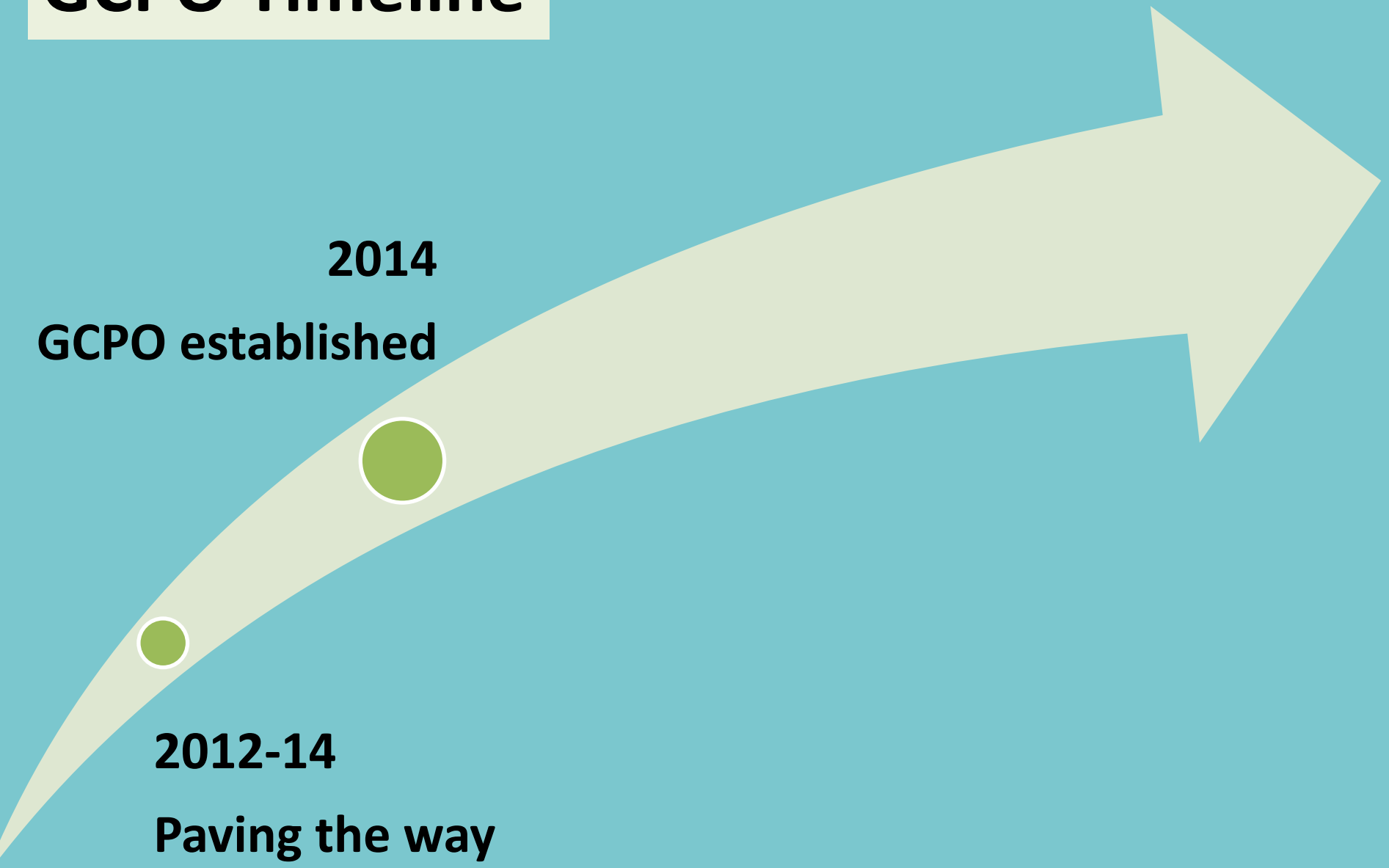
# GCPO Timeline



# Paving the way: 2012-2014

- 2012: GCIO conducted a Review of Publicly Accessible Information Systems
- 2013: Information Privacy and Security Programme established
- 2014: Government Chief Privacy Officer established under the GCIO all-of-government mandate.
- 2014: New Zealand Protective Security Requirements established

# GCPO Timeline



# 2014 GCPO appointed

**Mandate**

- Ensure a long-term focus on privacy management and building privacy capability across the State services

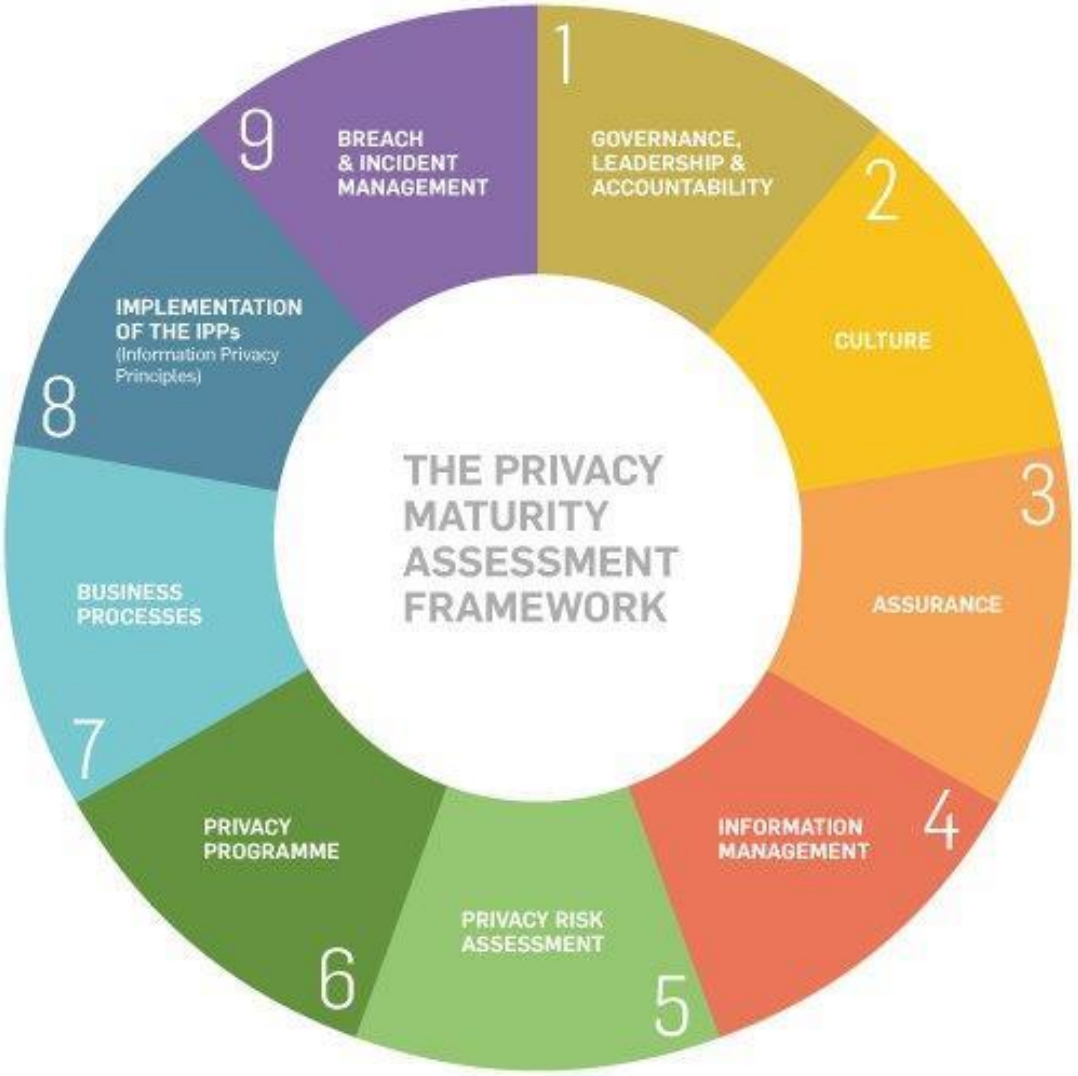
**Foundations**

- Privacy Maturity Assessment Framework (PMAF)
- Core Expectations

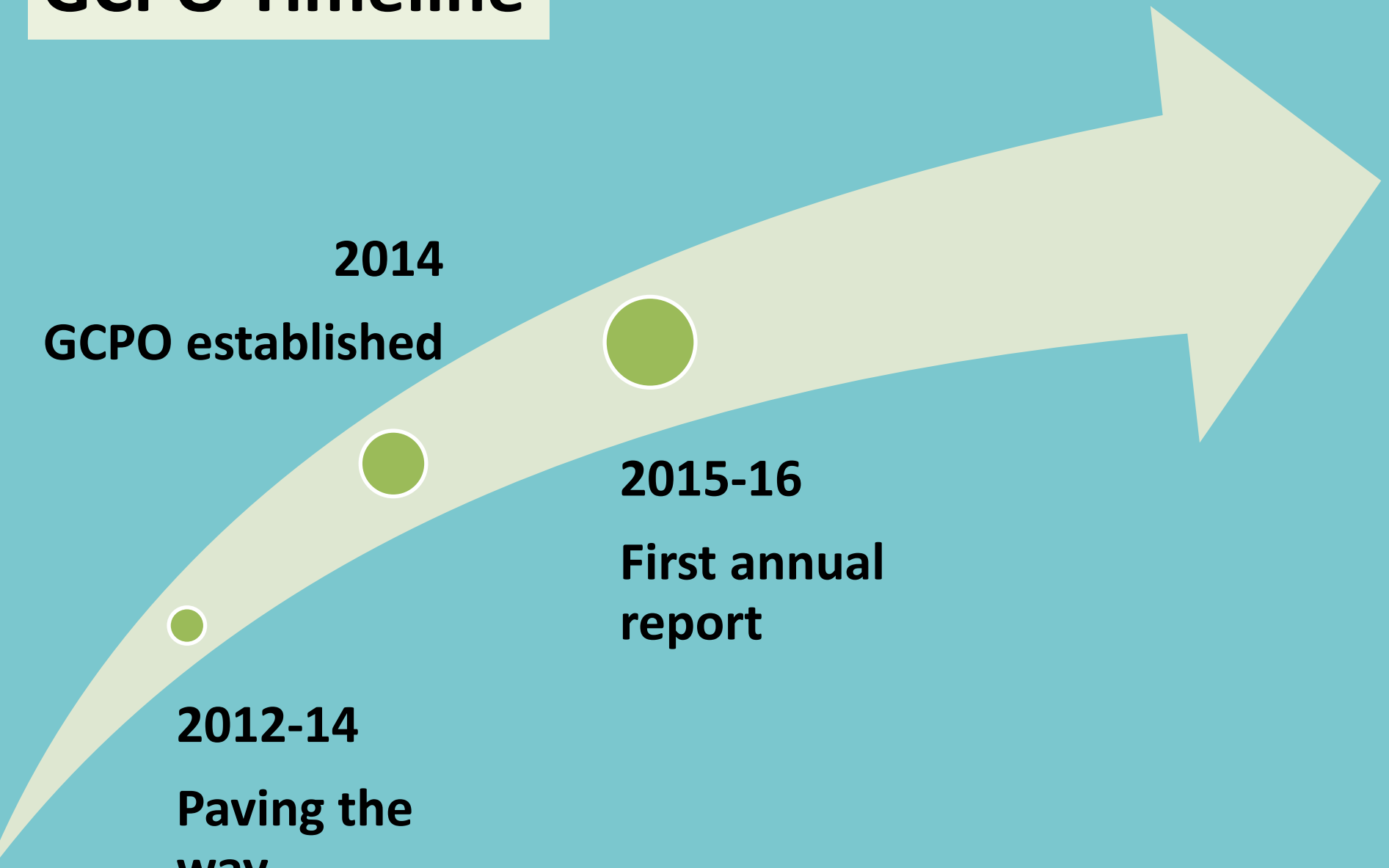
**Report Annually to the Minister of State Services**

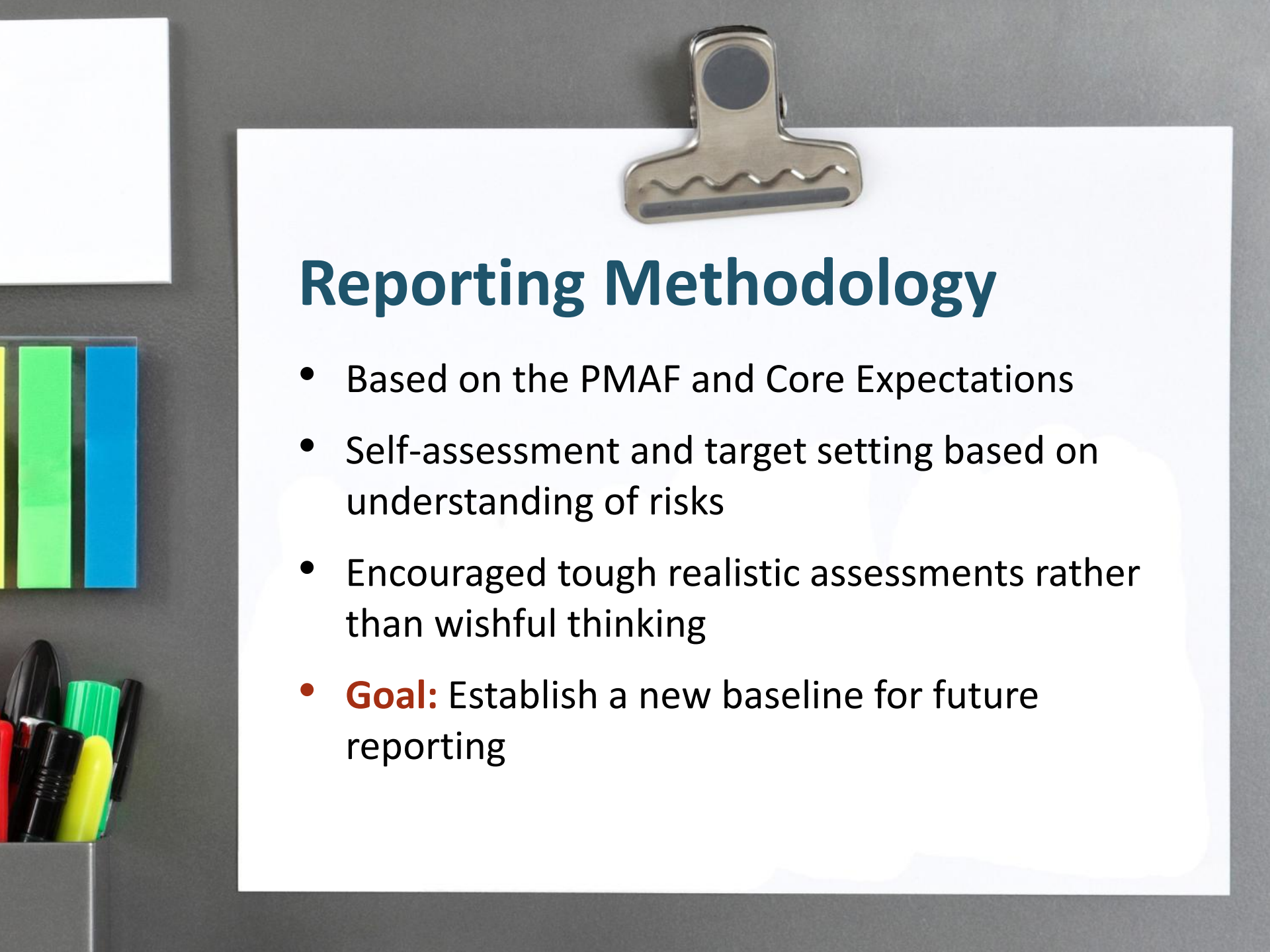
- on system-wide capability; and
- how improvements are being leveraged to enable effective sharing and use of data and information for the broader benefit of government and New Zealanders.

Scope and Mandate


THE PRIVACY MATURITY ASSESSMENT FRAMEWORK
1
GOVERNANCE, LEADERSHIP & ACCOUNTABILITY
2
CULTURE
3
ASSURANCE
4
INFORMATION MANAGEMENT
5
PRIVACY RISK ASSESSMENT
6
PRIVACY PROGRAMME
7
BUSINESS PROCESSES
8
IMPLEMENTATION OF THE IPPs
(Information Privacy Principles)
9
BREACH & INCIDENT MANAGEMENT

# GCPO Timeline

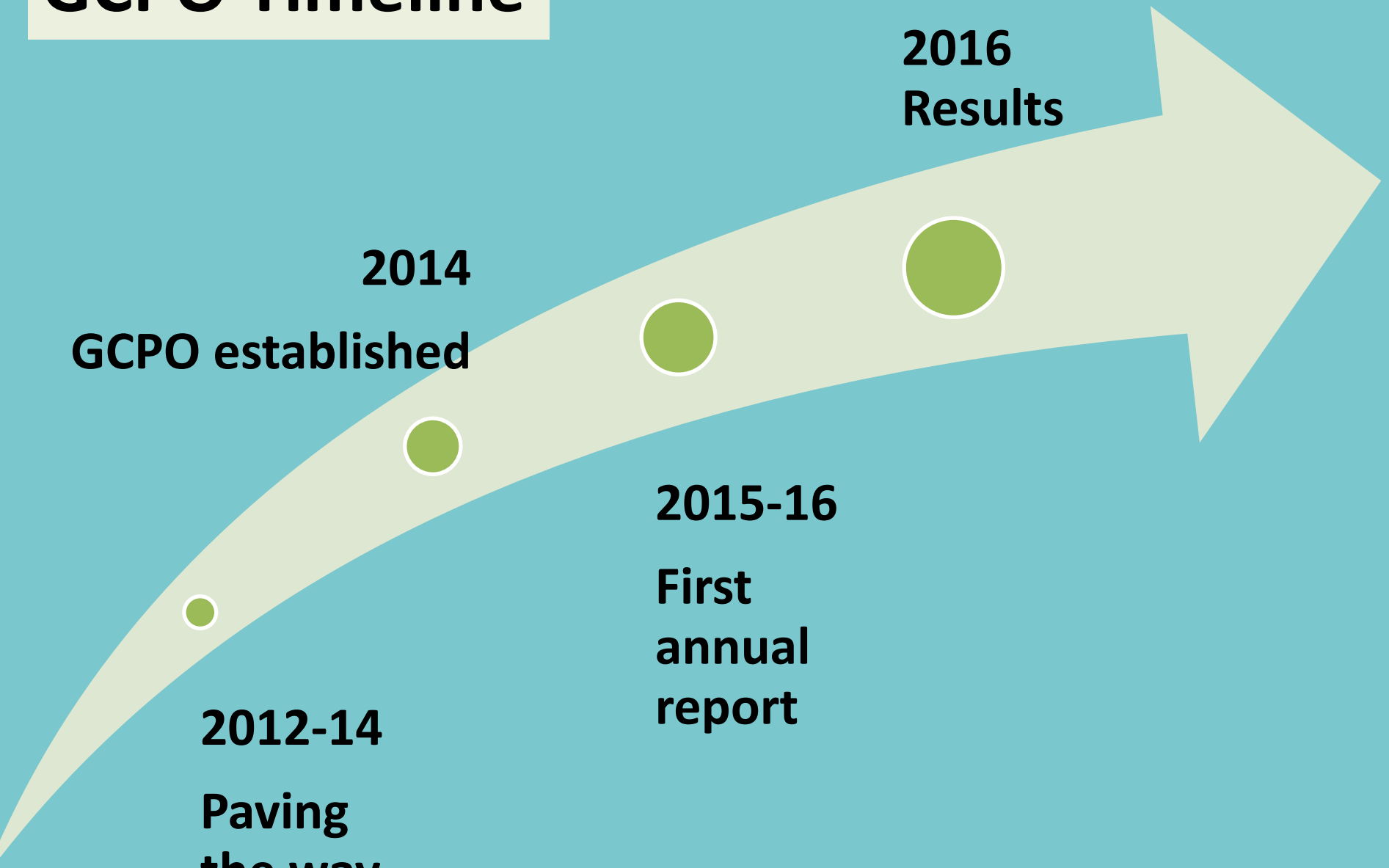




# Reporting Methodology

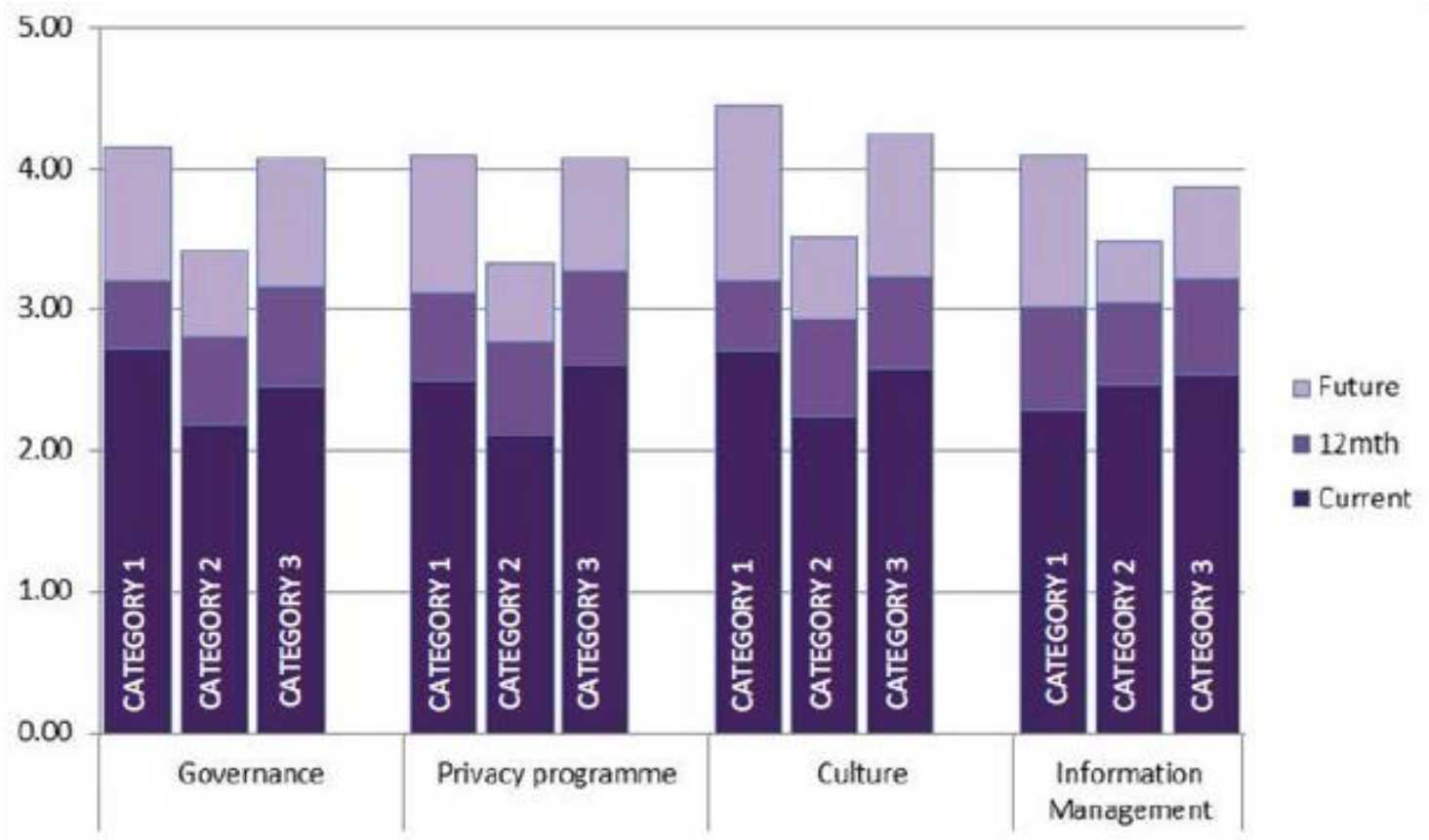
- Based on the PMAF and Core Expectations
- Self-assessment and target setting based on understanding of risks
- Encouraged tough realistic assessments rather than wishful thinking
- **Goal:** Establish a new baseline for future reporting

# GCPO Timeline



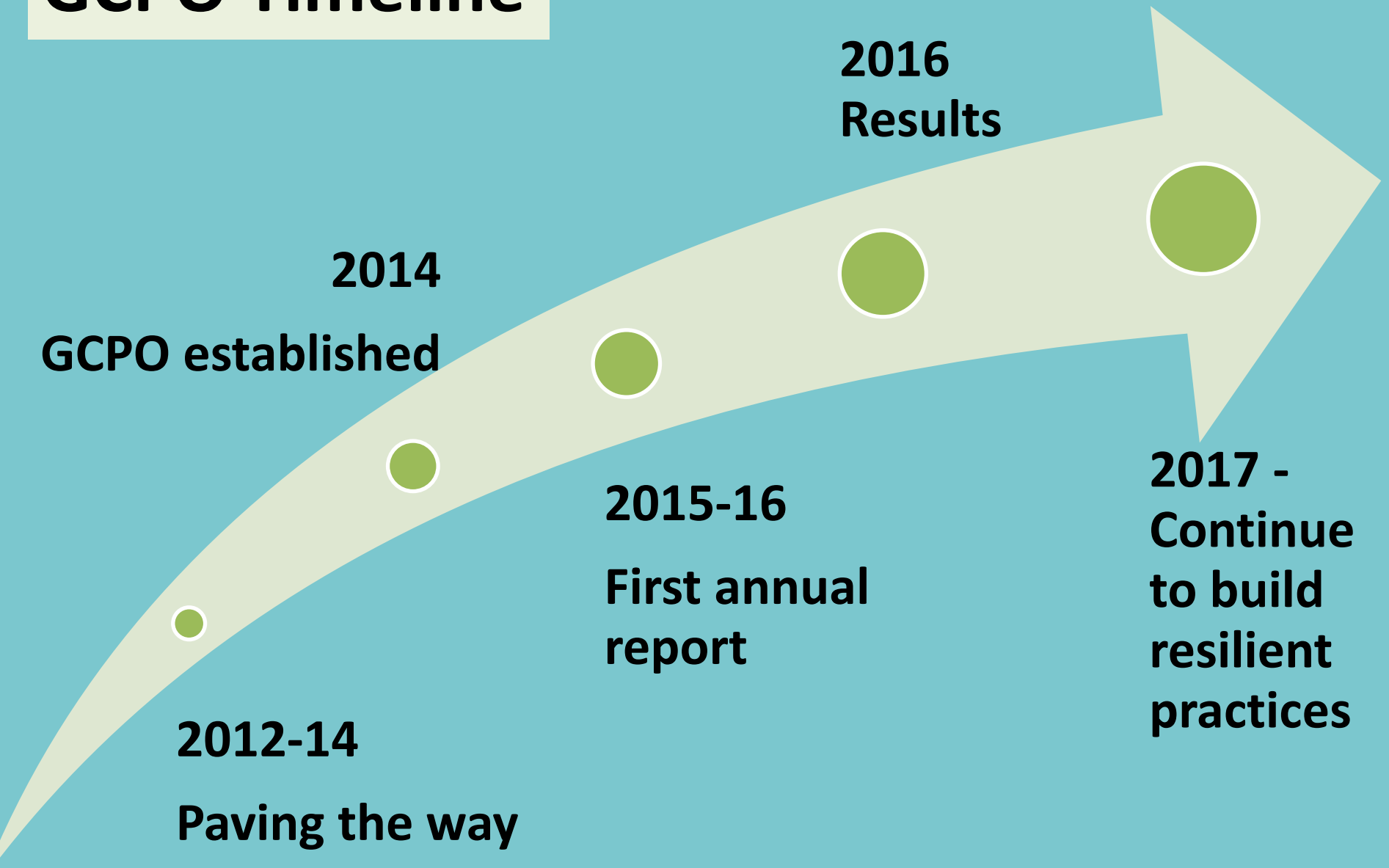
# 2016 Results

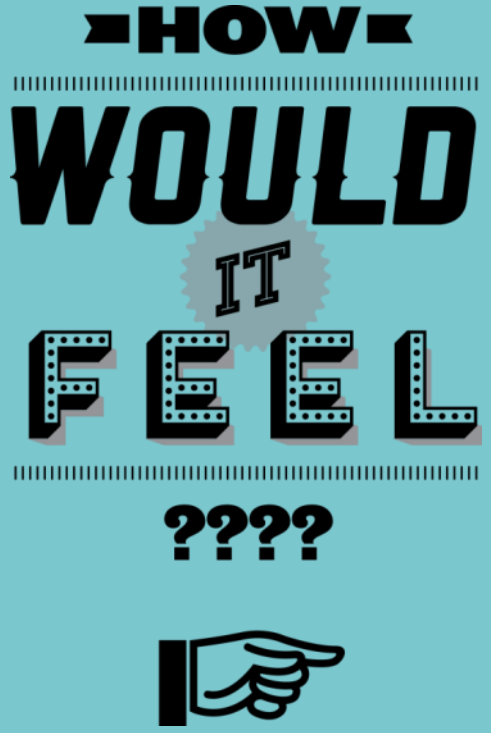
This graph depicts agency-defined current, short term (12 month) and long term (three to five years) privacy maturity targets in key indicators.




Category 1: Agencies with a large and/or complex amount of personal information that may be held for different functions and purposes.
Category 2: Agencies with a small amount of personal information, or information collected for single purpose.
Category 3: District Health Boards.

# GCPO Timeline






# 2017 Onwards

- Continue to work with agencies to ensure ongoing improvements in system-wide capability and maturity in privacy
- Refine our work programmes based on analysis of the self-assessments
- Focus on information management and security in agencies with large and varied data sets, and the DHBs
- Incorporate Kiwis Count results to give the citizen perspective

# References


- DIA NZSIS Report 2016 http://www.ssc.govt.nz/sites/all/files/State%20Services%20briefing%20to%20Minister%20Bennett.pdf
- GCPO Guidance & Resources including PMAF and Core Expectations https://www.ict.govt.nz/guidance-and-resources/privacy/
- SSC Kiwis Count Survey http://www.ssc.govt.nz/kiwis-count
- Information Privacy and Security Programme: Final Report https://www.ssc.govt.nz/sites/all/files/SEC-15-SUB-0005.pdf
- GCIO Review of Publicly Accessible Systems: Summary of Findings December 2012 https://www.ssc.govt.nz/sites/all/files/gcio-review-publicly-accessible-systems.PDF

# Questions?

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